

Enabling Provisions Notice pursuant to the implementation of the National Platform for Health Information Exchange Services (nphies)

Policy Directive Number 2 of 2020 (PD 02-2020)

Subject of this Policy Directive	Portal participation: requirements for market participants
Applicability of this Policy Directive	This Policy Directive applies to all health insurance market participants providing health insurance products, health insurance services or healthcare services in the Kingdom of Saudi Arabia. Specifically, its initial application is to those organisations falling within “Wave 1” of the onboarding process.
Purpose of this Policy Directive	This Policy Directive mandates the use of standard codes (such as ICD-10-AM, ACHI, SFDA, etc.) in all insurance transactions (Eligibility, Claims, Authorizations, etc.)
Publication date	
This document replaces	Not applicable
This document has been replaced by	Not applicable
Effective date of this Policy Directive	1 August 2020
Grace period for compliance	Ends on 1 October 2020

Objectives of this Policy Directive

- To confirm to health insurance market participants that standard coding sets are to be adopted and used in all insurance transactions.
- To confirm the source of the Council’s powers to implement such a Policy Directive

Council of Cooperative Health Insurance powers

The Cooperative Health Insurance Law has been issued by Royal Decree No. (M10) dated 01/05/1420/ 12 Aug 1999 and by Council of minister’s Resolution No. 71 dated 27 Rabi’ II 1420/ 9 Aug 1999

And Its powers are derived from the Implementing Regulation of the Cooperative Health Insurance Law Approved in Session (93) dated 11/3/1435H (12 January 2014) and approved by Ministerial Order (9/35/1/DH) dated 13/4/1435H (13 February 2014)



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Coding sets to be adopted

The coding sets to be adopted are listed below and will be accessible in due course via <https://www.cchi.gov.sa/Uniplat/Pages/default.aspx>

Coding fields required	Recommended codes, classifications and terminologies	Licensing
Ambulance and transportation services (SRCA)	Saudi local coding system	Free. Annual registration SHC
Diagnosis	ICD-10-AM/ACS Tenth Edition	Annual licensing from SHC
Emergency department principal diagnosis	ICD-10-AM/ACS Tenth Edition	Annual licensing from SHC
Imaging procedures	NHIC with Saudi Extensions	Free. Annual registration SHC
Laboratory tests, observations and blood bank products	Saudi Local coding system	Free. Annual registration SHC
Medical devices	GMDN = classification of devices per intended use and specification	Free
Oral health - In-patient	ACHI Tenth Edition	Annual licensing from SHC
Oral health - Out-patient	ADA (Australian Dental Association) codes	Annual licensing from SHC
Packaged pharmaceuticals	SFDA (GTIN)	Free
Procedures/health interventions (in-patient)	ACHI Tenth Edition	Annual licensing from SHC
Ambulatory/Out-patient procedures	Saudi Billing System for Private Health Insurance	Free. Annual registration SHC
Room and board, In-patient rounding, consultations, services	Saudi Billing System for Private Health Insurance	Free. Annual registration SHC

Transactions for which these coding sets are to be used

The above coding sets must be used for the following types of transactions:

- Eligibility Request
- Eligibility Response
- Authorisation Request
- Authorisation Response
- Claim Request
- Claim Response
- Remittance

Full details of these and other transaction types can be found in **TU 02-2020**

Encounter types for which the coding sets must be used

The standard coding sets will be used for all diagnoses, treatments and procedures regardless of the encounter type.

Use of existing coding sets

Where providers currently use their own coding sets or coding sets not listed on the CCHI website, they will be required to adopt or map such codes to the standard code sets within the announced time frame.

Applicability

Onboarding will involve a number of phases based upon maturity and market share of health insurance claims values. The first “Wave” of market participants to be onboarded will be required to adopt these code sets within the grace period detailed at the beginning of this notice. Other market participants will be notified separately of grace periods applicable to them.

CCHI is in the process of contacting all “Wave One” participants. If you wish to clarify your organisation’s status within these waves you may contact the [nphies](tel:920004299) call centre on (920004299). You may also, if not part of Wave One, request to be included in this wave and the request will be assessed on case by case basis.

Updates and maintenance

A separate Procedural Notice will be issued giving full details on the coding standards revision process and the frequency of updates.

Dealing with non-compliance

It is essential for the smooth operation of an electronic claims system that all market participants are involved and using the system in accordance with all rules and standards. To ensure this happens CCHI will publish a list of offences together with penalties for non-compliance and the process of enforcement. This list will be communicated at a later date.

In the meantime, all market participants are advised that to maintain accreditation by CCHI they must comply with the electronic transactions’ controls and requirements adopted by the Council including those related to [nphies](tel:920004299).

Article 63 states that the Council may revoke the accreditation of a healthcare service provider pursuant to a decision by the Chairman of the Council where (amongst other items listed) the service provider fails to comply with electronic transactions’ controls and requirements adopted by the Council. Also, Article 58 gives the Council the right not to approve healthcare service providers who are not in full compliance with (amongst other items listed) electronic transactions’ controls and requirements adopted by the Council.

Article 71 states that the Council may revoke the qualification of any health insurance company or TPA pursuant to a decision by the Chairman of the Council where (amongst other items listed) the health insurance company or TPA fails to comply with electronic transactions’ controls and requirements adopted by the Council.

For any Inquiries related to this provision, please send an e-mail to the following address: Onboarding@cchi.gov.sa or contact [nphies](tel:920004299) call center: 920004299