

Enabling Provisions Notice pursuant to the implementation of the UniPlat system Policy Directive Number 1 of 2020 (PD 01-2020)

Subject of this Policy Directive	Mandatory participation in market assessment, awareness and training events
Applicability of this Policy Directive	This Policy Directive applies to all health insurance market participants providing health insurance products, health insurance services or healthcare services in the Kingdom of Saudi Arabia
Purpose of this Policy Directive	This Policy Directive informs market participants of the need to complete the market assessment survey (for those organisations which have been requested to participate) and to establish the requirement for mandatory attendance at awareness and training sessions
Publication date	18/06/2020
This document replaces	Not applicable
This document has been replaced by	Not applicable
Effective date of this Policy Directive	18/06/2020
Grace period for compliance	Not applicable

Objectives of this Policy Directive

- To ensure that all market participants understand that the policy of CCHI in relation to the implementation of UniPlat includes mandatory compliance with requests for information (the market assessment survey) and mandatory attendance at awareness and training sessions
- To confirm to those healthcare providers which have been requested to complete a market assessment survey that compliance with that request is mandatory
- To describe the types of awareness and training sessions to be conducted to familiarise and prepare all market participants to onboard to the UniPlat

What is the market assessment survey?

This is a tool to gather information from healthcare providers to assess the readiness of the market to adopt UniPlat as well as requesting financial data to determine the distribution of insurance claims by market value amongst providers. This will allow the development of a targeted awareness and training campaign with efficient allocation of resources

Additional questions are related to integration capabilities in terms of systems and technology in use and the extent and use of current codesets

The survey will be delivered online with a "save" functionality to allow for exit and return before a final "submission"

What are the awareness and training sessions and when will they be delivered?

There will be three types of sessions:

- General awareness sessions aimed at the wider health insurance and healthcare provider market
- Domain specific awareness sessions focusing on clinical standards, technical matters, business and operational matters
- Training sessions, either face to face or online depending on need and current restrictions on personal movement

A timetable for the sessions will be circulated within the next few weeks

How will the sessions be delivered?

The delivery method will mainly be face to face, but we will have the flexibility to place recorded sessions on the community portal

As noted above, face to face sessions may be substituted by online sessions depending on current restrictions on personal movement

Who needs to attend which type of session?

For general awareness sessions we will be inviting senior leadership at both payers and providers

We expect that such leaders will cascade the information shared to their teams internally

For domain specific awareness and training we will extend the invitations directly to the domain experts within each organisation. This could be clinical and coding specialists, IT managers, claims processing specialists, operations leaders and others

How will the schedule be communicated?

The schedule will be sent to every Single Point of Contact (SPOC) held by CCHI at each payer and provider as will be determined from the market assessment questionnaire

Will there be any validation or testing?

There will be certification of completion of any domain specific testing carried out either during or shortly after attendance at sessions

How will attendance be logged?

We will be logging attendance at every awareness and training session

For face to face sessions this will be a manual process with attendees being listed on MS Excel sheets and their attendance noted therein. For online sessions attendance logging will be electronic.

For any *Inquiries related to this provision, please send an e-mail to the following address:*

Onboarding@cchi.gov.sa or contact the unified number: 920004299