

Enabling Provisions Notice pursuant to the implementation of the UniPlat system

General Circular Number 1 of 2020 (GC 01-2020)

Subject of this General Circular	General overview of UniPlat
Applicability of this General Circular	This General Circular applies to all health insurance market participants providing health insurance products, health insurance services or healthcare services in the Kingdom of Saudi Arabia
Purpose of this General Circular	This General Circular provides an overview of UniPlat: its objectives and components, the role of CCHI, a description of the communication framework and selected details regarding the implementation process
Publication date	
This document replaces	Not applicable
This document has been replaced by	Not applicable
Effective date of this General Circular	
Grace period for compliance	Not applicable

Objectives of this General Circular

- To explain the mission of UniPlat and its sponsoring organisations
- To explain the role of CCHI
- To explain the implementation process including the temporary Onboarding Platform
- To describe the communication framework to be used to communicate with market participants and the communication methodology

UniPlat mission and its sponsoring organisations

The UniPlat mission is to achieve a value-based driven, secure, accessible and sustainable national health care platform built by applying international standards to manage the patient clinical and financial records.

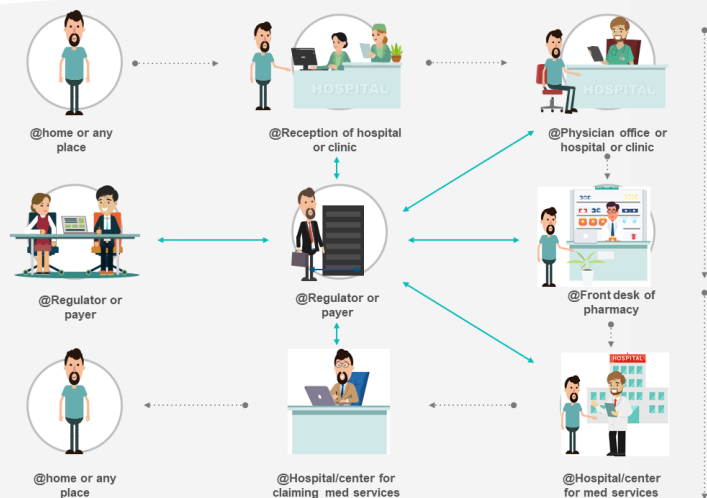
UniPlat is a Saudi health initiative initiated by the Cooperative Council for Health Insurance (CCHI) and (the National Health Information Center (NHIC) under the umbrella of the Saudi Health Council (SHC)) and in coordination with the Program for Health Assurance and Purchasing (PHAP), the Ministry of Health (MOH) and the Saudi Central Board for Accrediting Healthcare Institutions (CBAHI). UniPlat will eventually incorporate both the Financial Services solution (an electronic health insurance transactions system, see below) and the Clinical Services solution to be used by all health care facilities.

The Clinical Services solution

The Clinical Services solution is the platform that facilitates electronic health data exchange among all healthcare facilities in all healthcare sectors to enable the construction of the interoperable Electronic Health Record (EHR). It is standards-based, clinically driven, patient-centric and based on open architecture to enable future expansion of the platform to respond to industry improvements and addresses future clinical/business needs.

The Financial Services solution

The Financial Services solution is a national Saudi project, which will standardize the recording and reporting of health care services by insurance companies and enable stakeholders to electronically exchange health insurance transactions in a secure and reliable manner that will positively impact the patient and the health insurance market. The Financial Services solution is a centralized network and processing system, which will connect all stakeholders in order to efficiently and effectively manage and monitor the standards-based information exchanges between providers (Hospitals, Clinics, Labs, Pharmacies (collectively referred as HCPs)) and payers (Health Insurance Companies (HICs) and TPAs) for the benefit of all stakeholders including the beneficiary.



The role of CCHI

The Council of Cooperative Health Insurance (CCHI) as regulator of the health insurance market and supervising the HIC and HCP's will oversee the implementation of UniPlat and an Onboarding platform to assist healthcare providers transition to the solution (further details below). It has the power to authorise and issue a set of Enabling Provisions Notices (EPNs) which will inform the market and ensure that the onboarding process is implemented smoothly (see "communications framework" below).

Implementation process: the Onboarding Platform

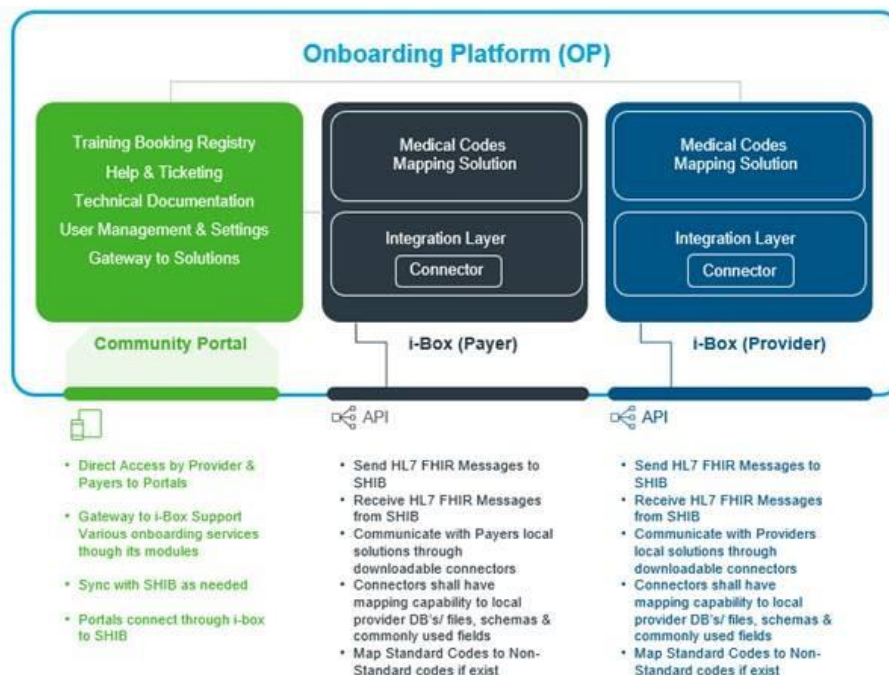
As part of the implementation process, technology is considered a key enabler for the success of the project. Accordingly, an Onboarding platform (OP) shall be provided to allow providers to onboard faster and benefit beyond the core offerings of the Financial Services solution itself as an incentive for them to use the solution.

The Onboarding Platform will be a temporary tool to enable insurance companies and providers to benefit from participation in the Financial Services solution whilst they upgrade and build their own systems to directly integrate with it. The OP will be available for a period of 3 months with a maximum 6 months extension for HCPs

The solution is comprised of a cloud deployment in KSA (with proper disaster recovery centre) where it shall host the OP components enabling providers to adopt the solution requirements. Providers shall have several options to engage with the solution directly through HL7 FHIR connections or through the OP tools contained within what is known as the i-Box (see diagram below).

Details of the i-Box tools

The i-Box tools shall be offered to both HCPs and HICs (subject to them entering into a contract) to assist onboarding temporarily. During this time HCPs will be expected to develop their own direct integration systems to the Financial Services solution.



Estimated implementation timelines

All requirements for participation in the Financial Services solution and timelines and deadlines related to this project will be announced ahead of time to allow sufficient time for stakeholder compliance.

Communication framework: Enabling Provisions

There will be five types of communication known as Enabling Provisions. These will mandate various matters to be complied with by market participants and are issued under the authority of CCHI. They will take the following forms:

- **Policy Directives (PD)**
Used to announce any regulatory mandates or matters of policy that will affect the UniPlat community
- **Standards Notices (SN)**
These will lay down specific clinical standards that are to be applied in the use of the system including standardised coding sets for all clinical diagnoses and procedures
- **Procedural Notices (PN)**
Used to advise market of procedures to be followed for using UniPlat, paying fees, registering for services or reporting
- **General Circulars (GC)**
Used for announcements of a general nature including CCHI role and mandate, its initiatives in relation to UniPlat, proposed timelines and action items for market participants not covered by other specific communications.
- **Technical Updates (TU)**
These will communicate all technical matters, schema, KPIs, technical documentation access, system changes, additions or modifications

Communication framework: single point of contact (SPOC)

As part of the initial market outreach, each stakeholder should assign one single point of contact (SPOC) to receive and send communications related to the Financial Services solution implementation. All Enabling Provisions will be sent electronically to the designated SPOC at each market participant.

A separate communication will be sent detailing the process for SPOC appointment.

Communication framework: channels of communication

Channels of communication include:

- community portal
- email
- phone
- news
- social media
- workshops

Communication framework: access to communications by stakeholders

A copy of all Uniplat communications shared via various communication channels (email, news, etc.) will also be available on the Uniplat Community Portal. Stakeholders can visit the portal any time to search for and download previous communications and circulars.

A link to access the community portal will be communicated separately

For any *Inquiries related to this provision*, please send an e-mail to the following address: Onboarding@cchi.gov.sa